

Terms of Service

By using the Demo Wizard ("Service"), you are agreeing to be bound by the following terms and conditions ("Terms of Service").

Demo Wizard reserves the right to update and change these Terms of Service without notice.

Violation of any of the terms below may result in the termination of your account.

Account Terms

- 1. You are responsible for maintaining the security of your account and password. The Demo Wizard cannot and will not be liable for any loss or damage from your failure to comply with this security obligation.
- 2. You are responsible for all content posted and activity that occurs under your account (even when content is posted by others who have their own logins under your account).
- 3. You must provide your legal full name, a valid email address, and any other information requested in order to complete the signup process.
- 4. Your login may only be used by one person a single login shared by multiple people is not permitted. You may create separate logins for as many people as you'd like.

Payment, Upgrading and Downgrading Terms

- Demo scheduling fee is charged every time you request a demo to be scheduled. This fee is not refundable, but if your demo request is denied, you would have an opportunity to re-schedule without additional fee
- 2. For any upgrade or downgrade in plan level, will result in the new rate being charged at the next billing cycle. There will be no prorating for downgrades in between billing cycles.
- 3. Downgrading your Service may cause the loss of features or capacity of your account. The Demo Wizard does not accept any liability for such loss.
- 4. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties, excluding only United States (federal or state) taxes. Where required, The Demo Wizard will collect those taxes on behalf of taxing authority and remit those taxes to taxing authorities.

Cancellation and Termination

- 1. You are solely responsible for properly canceling your account. An authorized email request to cancel your account is considered cancellation. You can cancel your account at any time.
- All of your content will be immediately be inaccessible from the Service upon cancellation. Within 30 days, all this content will be permanently deleted from all backups and logs. This information cannot be recovered once it has been permanently deleted.
- 3. If you cancel the Service before the end of your current paid up month, your cancellation will take effect immediately, and you will not be charged again. But there will not be any prorating of unused time in the last billing cycle.
- 4. The Demo Wizard reserves the right to refuse service to anyone for any reason at any time.

Modifications to the Service and Prices

- The Demo Wizard reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, any
 part of the Service with 30 days notice.
- 2. Prices of all Services are subject to change upon 30 days notice from us. Such notice may be provided at any time by posting the changes to the Demo Wizard site or the Service itself.

The Demo Wizard shall not be liable to you or to any third party for any modification, price change, suspension or discontinuance of the Service.

Copyright and Content Ownership

- 1. We claim no intellectual property rights over the material you provide to the Service. All materials uploaded remain yours.
- The look and feel of the Service is copyright © Demo Management Wizard, LLC. All rights reserved. You may not duplicate, copy,
 or reuse any portion of the HTML, CSS, JavaScript, or visual design elements without express written permission from the Demo
 Wizard.

General Conditions

- 1. Your use of the Service is at your sole risk. The service is provided on an "as is" and "as available" basis.
- 2. Technical support is only provided via email.
- 3. You understand that the Demo Wizard uses third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run the Service.
- 4. You must not modify, adapt or hack the Service.
- 5. You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service without the express written permission by the Demo Wizard.
- 6. We may, but have no obligation to, remove content and accounts that we determine in our sole discretion are unlawful or violates any party's intellectual property or these Terms of Service.
- 7. You understand that the technical processing and transmission of the Service, including your content, may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.
- 8. The Demo Wizard does not warrant, that (i) the service will meet your specific requirements, (ii) the service will be uninterrupted, timely, secure, or error-free, (iii) the results that may be obtained from the use of the service will be accurate or reliable, (iv) the quality of any products, services, information, or other material purchased or obtained by you through the service will meet your expectations, and (v) any errors in the Service will be corrected.
- 9. You expressly understand and agree that the Demo Wizard shall not be liable for any direct, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if the Demo Wizard has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the service; (ii) the cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from the service; (iii) unauthorized access to or alteration of your transmissions or data; (iv) statements or conduct of any third party on the service; (v) or any other matter relating to the service.
- 10. The failure of the Demo Wizard to exercise or enforce any right or provision of the Terms of Service shall not constitute a waiver of such right or provision. The Terms of Service constitutes the entire agreement between you and the Demo Wizard and govern your use of the Service, superseding any prior agreements between you and the Demo Wizard (including, but not limited to, any prior versions of the Terms of Service).
- 11. Questions about the Terms of Service should be sent to support@Demo-Wizard.com.
- 12. Any new features that augment or enhance the current Service, including the release of new tools and resources, shall be subject to the Terms of Service. Continued use of the Service after any such changes shall constitute your consent to such changes.